

## SPRINGBORO INSURANCE CARRIER INFORMATION 2019-2020

### ANTHEM MEDICAL INSURANCE:

- [www.Anthem.com](http://www.Anthem.com)
- ID card starts with DCB Member service 1- 855-255-9952
- *Anthem Anywhere mobile app* available to find a doctor, urgent care, hospitals, emergency room & access your id card.

### PRESCRIPTIONS:

- [www.Caremark.com](http://www.Caremark.com) Member service 1-888-202-1654
- *CVS/Caremark mobile app* available to refill/renew service prescriptions, check order status and view history, check drug coverage and costs under your plan, find local pharmacies in your plan's network, check for potential drug interactions among medications.

### DENTAL INSURANCE:

- [www.deltadentaloh.com](http://www.deltadentaloh.com) Member service 1-800-524-0149
- *Delta Dental mobile app* available to find a dentist, cost estimator, check your coverages and view claims.

### VISION INSURANCE:

- [www.vsp.com](http://www.vsp.com) Member service 1-800-877-7195
- *VSP Vision Care on the Go mobile app* available to find a doctor, check your claims and benefits, rebates and special offers glasses, contacts and Lasik, eye care information and your member vision card.

### WELLNESS PROGRAM:

- [www.epcwellness.org](http://www.epcwellness.org) Member service 1-844-283-8779
- Registration, reset user id's and passwords, incentive dollar questions, step by step instructions & other important information.
- *Mobile app and pairing of wearable device* information can be obtained from website.

### BENELOGIC:

- <https://epc-online.benelogic.com> - Employee login
- If you have a qualifying status change, submit a change request to change your enrollments, view your change request history, upload documents and view your current benefits.

### MEDICARE/RETIREMENT BENEFITS:

- [www.retiremedIQ.com/epcschools](http://www.retiremedIQ.com/epcschools) or Call 1-800-605-6525
- Before retirement, Medicare options, insurance benefit comparisons, etc.

### UNUM LIFE & EAP:

- Claims, portability/conversion: Customer Contact Center 1-866-220-8460

- Employee Assistance Program: <https://lifebalance.lifeworks.com>
  - **LifeWorks mobile app** available User ID and password: lifebalance
- English call 1-800-854-1446 \* Spanish call 1-877-858-2147 \* TTY/TDD call 1-800-999-3004